



9611 S.E. Gleason Street Hobe Sound, FL 33455 (772) 546-6667

Early Bird & Night Owl

Pre-Service Check-In Envelope for Our Early Morning & Late-Evening Customers

- 1. Write your order on this envelope.
- 2. Park your car in a space and lock it. (Please do not block service bay doors.)

- 3. Place your keys in this envelope.
- 4. Drop completed envelope in mail slot of side door.

Name _____ License # _____
 Street Address _____ Lot / Apt # _____
 City _____ State _____ Zip _____
 Phone (Home) _____ Phone (Business) _____
 Pager _____ Cellular _____ Other _____
 Year _____ Make & Model _____ Mileage _____

Service Request Checklist

- Oil Change/Lube
 - C/V Joints
 - Leaks
 - Service Lights
 - Safety Inspection
 - Engine Tune-up
 - Steering
 - Belts/Hoses
 - Fuel System
 - Other (explain) _____
 - _____
 - _____
 - _____
 - _____
 - _____
 - _____
 - _____
- Brakes
 - Air Conditioning
 - Exhaust
 - Trip
 - Suspension
 - Cooling System
 - Transmission
 - Electrical

Symptoms

- Hard to Start
 - Misses
 - Smokes
 - Stalls
 - Pings
 - Brake Pulls
 - Other (explain) _____
 - _____
 - _____
 - _____
 - _____
- Runs Poorly
 - Clicks on Turns
 - Brake grinds/squeaks
 - Hesitation
 - Shudders
 - Brake Pulsation

Circumstances

- When Cold
 - When Accelerating
 - When Hot
 - Other (explain) _____
 - _____
 - _____
 - _____
 - _____
 - _____
- When Turning
 - When Braking

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:

I understand that, under state law, I am entitled to a written estimate if my final bill will exceed **\$100.**

- I request a written estimate.
- I do not request a written estimate as long as the repair costs do not exceed \$_____. The shop may not exceed this amount without my written or oral approval.
- I do not request a written estimate.

Signed _____ Date _____

NOTES

